

## QUALITY POLICY

Mitchel Hanlon Consulting Pty Ltd is committed to the implementation and maintenance of a Quality Management System.

We are committed to meeting our obligations of:

- ISO 9001 : 2015 Quality Management
- To ensure compliance with relevant statutory and safety requirements.
- Commitment to continually improve the effectiveness of the Quality Management System.

We will maintain a high standard of Performance Measurement at all times to achieve our objectives and targets. Our key performance indicators will be:

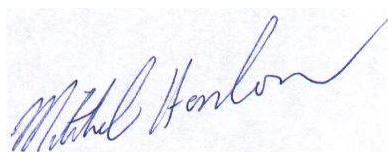
- To maintain an effective Quality Assurance system complying with AS/NZS ISO9001:2015.
- To achieve and maintain a standard of quality which enhances the Company's reputation with customers.
- To endeavour, at all times, to maximise client satisfaction with the services provided by Mitchel Hanlon Consulting.
- To make available the policy to relevant interested parties.

We will establish an Objectives Schedule to be reviewed annually to ensure performance to plan.

We will endeavour to achieve our Performance Targets through the involvement and commitment of our well trained staff at all levels. Through their involvement in the consultation/commendation process they will have ownership of their work.

Mitchel Hanlon Consulting Pty Ltd will be known through the industry as a Quality Provider of products and services.

Mitchel Hanlon  
Managing Director



Dated: 9 April 2018